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April 18, 2008

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D. C. 20554

**Re: In the Matter of Section 63.71 Application of Comcast Phone of Virginia, Inc.  
(WC Docket No. 08-42)**

Dear Ms. Dortch:

Comcast Phone of Virginia, Inc. (“Comcast Phone”) hereby responds to Mr. and Mrs. Lichtenstein’s letter, received by the Commission on April 4, 2008, regarding Comcast’s application to discontinue its Comcast Digital Phone (“CDP”) telecommunications service offering in Virginia.

On Tuesday April 8, 2008, a Comcast representative contacted the Lichtensteins to discuss the discontinuance of the CDP service and to offer assistance in helping the Lichtensteins switch to one of several potential alternative providers, including the interconnected VoIP service offered by a Comcast affiliate. While Comcast representatives continue to reach out to the Lichtensteins, unfortunately, as of today, it appears that the Lichtensteins are still active CDP customers. As the discontinuance application states, the Lichtensteins will be placed into “soft dialtone” status for a month, during which time they will still be able to access emergency services and contact specially designated Comcast customer service representatives, who will be able to help them obtain new service.

Comcast regrets the inconvenience that the discontinuance has caused, including any confusion that may have arisen from the February 2007 letter that the Lichtensteins attached to their complaint letter. That letter did not mean to suggest that Comcast was pledging that it would continue to provide the CDP service forever.

Comcast notes that the Lichtensteins filed a similar complaint with the Virginia State Corporation Commission. The Virginia Commission approved Comcast’s proposed discontinuance on April 17, 2008. A copy of that order is attached. Comcast remains ready and eager to assist the Lichtensteins and looks forward to hearing from them soon.

Please do not hesitate to contact me if you have any questions.

Respectfully submitted,

A handwritten signature in black ink, reading "Michael C. Sloan". The signature is written in a cursive style with a large, stylized "M" and "S".

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Michael C. Sloan

Counsel to Comcast Phone of Virginia, Inc.

## STATE CORPORATION COMMISSION

AT RICHMOND, APRIL 17, 2008

PETITION OF

2008 APR 17 A 10:53

COMCAST PHONE OF VIRGINIA, INC.

CASE NO. PUC-2008-00025

For partial discontinuance  
of local exchange  
telecommunications services

ORDER PERMITTING PARTIAL DISCONTINUANCE OF SERVICE

On March 14, 2008, Comcast Phone of Virginia, Inc. ("Comcast" or "Company"), filed a Petition for Partial Discontinuance of Service ("Petition") with the State Corporation Commission ("Commission") requesting approval to discontinue its provision of local exchange telecommunications services known as Comcast Digital Phone ("CDP") to customers in Richmond, Virginia on or after April 21, 2008.

According to the Petition, the Company currently provides CDP to approximately 6,500 local exchange customers in the Richmond area. Comcast states that its decision to discontinue providing CDP in the Richmond area was made to concentrate its resources in the provision of other services, including its interconnected voice over Internet protocol ("VoIP") service marketed to the public under the brand name Comcast Digital Voice ("CDV").

Pursuant to Rule 20 VAC 5-423-30 of the Commission's Rules Governing Discontinuance of Local Exchange Telecommunications Services Provided by Competitive Local Exchange Carriers ("Discontinuance Rules"), a competitive local exchange carrier must furnish a minimum of thirty days' notice to customers in the prescribed manner before any services may be discontinued. The Commission's primary concern with authorizing discontinuance is providing adequate notice to the affected customers. Comcast provided customer notice in the form of letters mailed directly to the affected subscribers on February 19,

2008.<sup>1</sup> The notice appears to be adequate in substance and timely for purposes of approving discontinuance effective on or after April 21, 2008.<sup>2</sup>

Comcast is not requesting that its certificates of convenience and necessity to provide local exchange or interexchange telecommunications services in Virginia be canceled. The Company will continue to provide other local exchange and interexchange telecommunications services in Virginia.

NOW THE COMMISSION, having considered the pleading and applicable law, is of the opinion and finds Comcast's Petition to partially discontinue local exchange telecommunications services in the Richmond area should be granted with the limitations discussed herein.

Accordingly, IT IS ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC-2008-00025.

(2) Comcast's request to discontinue Comcast Digital Phone telecommunications services to its local exchange customers in the Richmond area, effective on or after April 21, 2008, is hereby granted.

(3) On or before April 18, 2008, Comcast shall report to the Commission's Division of Communications the number of any remaining Comcast Digital Phone customers in the Richmond area of Virginia.

(4) Comcast shall provide to the Commission's Division of Communications within thirty (30) days after the date of this Order revised tariffs reflecting the discontinuance of its Comcast Digital Phone local exchange telecommunications services in the Richmond, Virginia area.

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<sup>1</sup> A copy of an undated notice letter was attached to Comcast's Petition. The Staff obtained a dated copy of the notice.

<sup>2</sup> One customer submitted electronic comments opposing the discontinuance of service.

(5) Comcast shall provide a copy of this Petition upon written request by any interested parties to the Company's representative, Brian J. Hurh, Esquire, and Michael C. Sloan, Esquire, Davis, Wright, Tremaine, L.L.P., 1919 Pennsylvania Avenue, NW, Suite 200, Washington, D.C. 20005. The Petition is also available for public inspection Monday through Friday, 8:15 a.m. to 5:00 p.m., at the Commission's Document Control Center, Tyler Building, First Floor, 1300 East Main Street, Richmond, Virginia, or may be downloaded from the Commission's website: <http://www.scc.virginia.gov/case>.

(6) This case shall be closed, and the papers herein shall be placed in the file for ended causes.

AN ATTESTED COPY hereof shall be sent by the Clerk of the Commission to: Brian J. Hurh, Esquire, and Michael C. Sloan, Esquire, Davis, Wright, Tremaine, L.L.P., 1919 Pennsylvania Avenue, NW, Suite 200, Washington, D.C. 20005; John D. Sharer, Assistant General Counsel, Dominion Resource Services, Inc., Law Department-RS-2, P.O. Box 26532, Richmond, Virginia 23261-6532; C. Meade Browder, Jr., Esquire, Senior Assistant Attorney General, Office of the Attorney General, Division of Consumer Counsel, 900 East Main Street, 2nd Floor, Richmond, VA 23219; and the Commission's Office of General Counsel and Divisions of Communications and Economics and Finance.